



KarelCAD Technical Support

KarelCAD has built a reputation over many years for the quality of its services with the core of this success being our highly skilled technical team. This team is responsible for delivering all of the professional services provided by KarelCAD including troubleshooting, designing, developing and implementing the correct solutions for all clients from sole practitioners through to Australia's largest design and engineering businesses.

KarelCAD's status as an Autodesk Authorised Training Centre (Advanced ATC) provides us with the ability to deliver services on a wide range of products at each of our training centres and via our mobile training facilities.



Our Application Specialists are accredited as Autodesk Authorised Instructors after assessment by both KarelCAD and Autodesk. This provides you with the satisfaction that you are being trained by highly skilled professionals who are committed to making your design technology solutions a success for your business.

Autodesk®
Gold Partner

Autodesk®
Authorized Training Center
Authorized Certification Center

All of our technical team have extensive industry experience covering a wide range of disciplines.

- Civil
- Manufacturing Design
- Architecture & Building Design
- Mining
- Facilities Management
- Landscape Architecture
- Utilities
- Digital Prototyping
- Structural
- Power & Process
- Visualisation
- Project Management
- GeoSpatial
- Building Services (MEP)



KarelCAD have been a great help in both training and support; we can highly recommend the WISE website as a quick and helpful support option, and their training courses, facilities and CAD Managers' Forum have been invaluable.

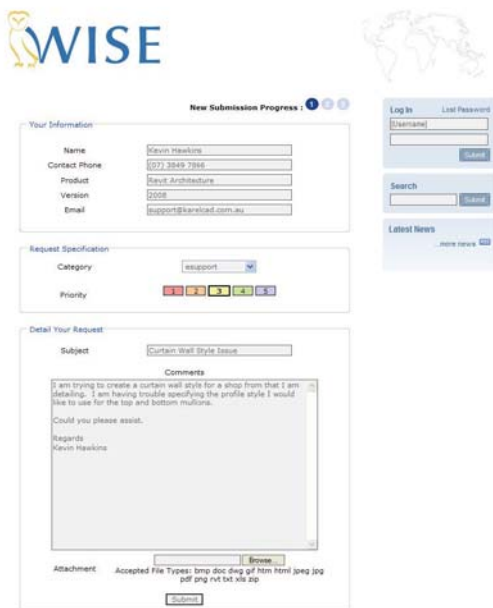
- The Buchan Group

At KarelCAD we recognise that our clients productivity is hinged around easy access to the best technical advice.

We guarantee that any client who purchases product through KarelCAD will have access to our prioritised technical support, to ensure that any software purchased with us can be implemented quickly and efficiently.

Working closely with our dedicated support and training team will ensure that your design team will continue to grow and increase their productivity over the life of the products and the projects they work on.

If you have a support query, log your issue onto WISE, or if you have not yet registered with WISE register today and get the support you need from KarelCAD to assist your design team.



Our web-based support engine allows clients to log and manage support issues on line 7 days a week, 24 hours a day.

This process allows you to track your support query and to access other concerns raised by fellow staff members within each office.

Our prioritised technical support is also available via telephone during business hours.

<http://wise.karelcad.com.au/helpdesk/cgi-bin/pdesk.cgi>



Call the KarelCAD Technical Support teams today or log your issue directly to WISE
www.karelcad.com.au solutions@karelcad.com.au



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