

POSITION DESCRIPTION

Position Title: **Application Specialist**

Position Summary

As an Application Specialist you will be responsible for the delivery of a range of services to KarelCAD's customers, your team members and other divisions within the company.

These services will include:

- Delivery of training at either our facilities or on-site at the customer's premises.
- Delivery of technical support assistance to customers.
- Presentations/demonstrations of products to customers.
- Analysis of new products to assess their viability for supply by KarelCAD into its customer base.
- Deployment and installation of computer software.

Required Skills / Experience

- Advanced AutoCAD knowledge
- A detailed understanding of the relevant industry
- High level of proficiency in Autodesk products
- Excellent at public speaking
- Has experience in training people
- Experience in handling customer support
- A strong understanding of CAD and IT relationships technically
- Ability to learn and retain technical information quickly
- High level of personal presentation
- Current driver's licence and own vehicle
- Must be prepared to travel
- Team work and initiative

Rewards

- Professional training program
- Utilising cutting edge software
- Company commitment to promote and develop internally
- Established staff development program
- Work hours generally Monday to Friday
- Career opportunities in a growing National organisation
- Strong company culture

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